

## COUNCIL REFUND POLICY

In All programs offered by Erie Shores Council, BSA, a great deal of planning and purchase takes place well in advance. These plans include, but are not limited to, staff, food, program materials, patches and awards, rental and purchase of equipment, and in some cases, items of clothing such as T-shirts that are given as part of a program fee.

When an individual or group makes a reservation for an activity or program, these items are included in the ordering of materials and staffing for that event.

**REFUNDS: Individuals or groups that cancel a program reservation 30 days prior to the date of that event, or prior to the deadline date for reservations, whichever is less, will receive a refund of fees paid, less a 15% administrative charge. No refunds will be made after the cancellation deadline.**

ALL CANCELLATIONS MUST BE MADE TO THE COUNCIL SERVICE CENTER: BY PHONE 419-241-7293 OR 1-800-241-7293 OR IN WRITING – P.O. BOX 8728, TOLEDO, OHIO 43623-0728.

Erie Shores Council #460  
Boy Scouts of America

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